

A photograph of a man with glasses and a young girl looking at a laptop together. The man is on the left, wearing a grey sweater, and the girl is on the right, also wearing a grey sweater. They are both smiling and looking at the laptop screen. The background shows a window with blinds and some indoor plants. There are decorative graphic elements in the corners: a blue square in the top-left, an orange square in the top-right, a white square in the middle-left, an orange square in the middle-right, and a blue square in the bottom-right.

IMPACT REPORT



Shasta Community Health Center
a californiah⁺center



OUR MISSION

PROVIDE QUALITY HEALTH CARE SERVICES
TO THE MEDICALLY UNDERSERVED
POPULATIONS OF OUR COMMUNITIES.

2022

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A MESSAGE FROM THE CEO



C. DEAN GERMANO
Chief Executive Officer

Shasta Community Health Center (SCHC) began in what was a total “reset” of health care services in our region. After the unfortunate closure of Shasta General Hospital in 1987, the basement of the hospital was renovated. SCHC, then called Shasta Primary Care Clinic (SPCC), was established in June 1988 as the new state-licensed community clinic. In a five-year Terms of Agreement, the County financially backstopped SPCC. For those early years, the mission of care for the underserved continued. Fast-forward 30 years, and we have never been more optimistic about what lies ahead.

It is true; the future offers us great opportunities. We have partnered with many collaborators to help open a medical respite facility and program geared to helping our patients who have experienced homelessness recover from hospitalization and to help them find more stable housing.

We look forward to doing more in the “supportive housing” space, specifically by purchasing a multi-unit housing structure and using it for our patients. Some of whom will come from the medical respite program. We have plans to expand our Family Medicine Residency, perhaps add other training capacities in the future as we strategize how to “grow our own” workforce of the future. We are also looking at the accreditation of our NP/PA Fellowship program. We plan to build a 31,000 square foot building for our women, babies, and children, across the street from our main clinic in Redding. We anticipate this \$24 million project to break ground by the summer of 2022 and be completed by late 2023. From there, we have plans to build our new Enterprise Health Center, moving them out of leased space and building them a much improved space to operate.

Further down the road is the potential to do more in the senior services space, looking at undertaking a “Program for All-Inclusive Care for the Elderly” (PACE) that will help care for 175 or so frail elderly, allowing them to continue to safely live in their own homes and avoid institutionalization whenever possible. We also continue to seek opportunities for our local young people to connect to health care careers and facilitate their acceptance into various training programs, some of which are directly tied to us!

While our beginnings were humble and our future was in question, we have hung on, turned a corner, never wavered from our mission, and found a way. All of this could not have been done without the steady leadership of our board, the incredible skills of our senior management group, and the managers and directors of our departments/service lines, supported by our excellent and very dedicated medical, dental, and support staff and the clinical leadership of our medical/dental directors.

We are thankful to our community, who have embraced us and the nearly 40,000 patients, almost a third of the residents of Shasta County, who call us their “medical home.” Thank you to all who have had a hand in our success.

C. Dean Germano, CEO

OUR STORY

The story of Shasta Community Health Center began in 1987 when Shasta General Hospital closed. With that closure, there was a need in the community for a healthcare facility that could meet the medical needs of the vulnerable populations, those who lacked access to primary and preventative care. Shasta Primary Care Clinic was established as an independent non-profit community clinic to meet those needs.

Five years later Shasta Primary applied for and was accepted as a Federally Qualified Health Center (FQHC) Look-a-like. A few years after that we eventually became one of only 30 new organizations in the US to be recognized as a fully 330 grant funded FQHC.

In 1993, we changed our name officially to Shasta Community Health Center. The importance of this change allowed for our Medi-Cal services to be paid closer to our costs, and this change literally saved us from likely oblivion at the time. With this FQHC status came new requirements, for example, the employment of physicians/clinicians and even the composition of our board that went from five members to a much larger board with a “consumer” majority. This chapter also marked the beginning of the acceleration of our growth but never taking our eye off the ball around our mission of service to the otherwise medically underserved.

Over the next few years, we began expansions to open several rural satellite medical and dental clinics in Anderson, Happy Valley, and The City of Shasta Lake, kicking off the planning and funding of the main location move downtown. In 2001, we fundraised over \$6 million and opened our new facility in downtown Redding. We were greatly helped by our friends at the McConnell Foundation and The California Endowment, among others. Finally, in 2001, we permanently moved out of the basement of the old Shasta General Hospital.

In the following two decades, we added programs such as the Healthcare for the Homeless program (HOPE), Primary Care Neuropsychiatry, and Integrated Behavioral Health. We began the major expansion of our main location. We further developed our Integrated Substance Use Program by adding Suboxone services, providing accessible and individualized substance use treatment services. We helped our Shasta College partners open a dental hygiene program; pioneered the first use of “scribes” to help us transition from paper records to electronic medical records; introduced some of the very first telemedicine services in the region, as well as the use of “Medication-Assisted Treatment” (MAT) to combat the scourges of addiction in our community.

SCHC added vision services to our scope of services; re-introduced our Family Medicine Residency Program as one of the first teaching health centers

in the country. We pioneered the Nurse Practitioner-Physician Assistant Post-Graduate Fellowship Program taking new NP/PAs and providing them with the additional training needed to improve both their clinical skills and their confidence to be highly successful primary care clinicians.

SCHC managed affiliations with UC Davis for medical students and residents. We’ve also worked with UCSF and New York University for dental students and residents, all with the purpose of “growing our own.” We also saw the repatriation of maternity services back to SCHC, working with Mercy-Redding to facilitate that move that has allowed pregnant women on primarily Medi-Cal to not only continue to get great care, but also to integrate mothers and babies back to our incredibly strong pediatrics and family medicine medical homes. We’ve supported efforts in forensic medicine for children and adults who have been abused, helping them to heal. This work has increased conviction rates and aided the efforts of law enforcement against perpetrators. We became part of a Medi-Cal Managed Care system as a member of Partnership Health Plan of California, which has paid some incredible dividends to our patients, and for us as part of an organized health system.

The expansion at the main site was completed in 2015, offered a new urgent care center, a family practice residency, extensive space for education

programming and conferences, a centralized registration center, and updated pediatric and family practice lobbies.

With the construction of our main location finally finished, we reassessed our services and programming to determine the unique needs of our patient population and the individualized service they needed. This manifested in two major additions: the creation of a Behavioral Health Department and a new Intensive Case Management Program that would ensure our patients received quality, personalized and consistent care.

We continue to plan for expansions throughout Shasta County. In 2020, we opened SCHC’s first Intermittent Primary Care Health Center in Enterprise and later added vision services at that location. We purchased additional land in Enterprise for future planning. In 2022, we will begin construction on a Women’s, Babies’, and Children’s Center at our 1035 Placer Street location, began medical respite care with our partners, and we will explore options to provide permanent supportive housing for our patients.

1987

1992

1998

2000

2013

2018

2019

2020



Shasta General Hospital closes. Shasta Primary Care Clinic is established as an independent non-profit community clinic dedicated to caring for the needs of those who would otherwise lack access to primary and preventive care.



Shasta Primary applied and was eventually accepted as a Federally Qualified Health Center Look-a-like (FQHC), soon becoming one of 30 organizations in the US to become a new FQHC grant recipient.



Redding Dental Program Opened. In 2008, this program began a collaboration with the Shasta College Dental Hygiene Program.



Opened a new satellite rural medical clinic in the community of The City of Shasta Lake and secured funding for the EIS Program.



Reinstituted the SCHC Family Practice Residency, began construction at main site (Phase 3), added Suboxone Services and added a Referral Center.



Constructed the Shasta Community Health Center’s Anderson Facility to expand capacity for care.



Assumed the Mercy Maternity Clinic and renamed it Shasta Community Maternity Center. Purchased lots directly across from 1035 Placer and behind the Primary Care Neuropsychiatry & Specialty Center, creating a four square centralized hub for patient services.



SCHC opens its first Intermittent Primary Care Health Center in Enterprise, also offering vision services.



“WE ARE THANKFUL TO OUR COMMUNITY WHO HAVE EMBRACED US AND THE NEARLY 40,000 PATIENTS WHO CALL US THEIR MEDICAL HOME.”

C. DEAN GERMANO
Chief Executive Officer

OUR VISION AND VALUES

Shasta Community Health Center, working with private and public health partners, and by leveraging and efficiently using its limited resources, will help to create a seamless system of access to compassionate, high quality cost-effective primary and preventive health care for all residents of the communities it serves. Shasta Community Health Center strives to improve the health status within the communities it serves, particularly for those residents who are economically or otherwise disadvantaged.



Caring and Compassion: We treat those we serve and one another with concern, kindness and respect.



Teamwork: We work together cooperatively, recognizing the power of our combined efforts exceeds what we can accomplish individually.



Excellence and Quality: We are committed to quality and to adding value in every aspect of our work, and we strive to exceed the expectations of our customers.



Honesty and Integrity: We act openly and truthfully in everything we do.



Community: We acknowledge our vital role in local communities, and we seek to understand and serve their needs.



Education, Teaching and Training: We strive to create an educational environment for our patients, our employees and for the training of medical professionals dedicated to serving the disadvantaged.

34.8k

patients served in 2021

149.2k

visits to Shasta Community Health Centers in 2021

24.4k

visits from individuals who are experiencing homelessness in 2021

WHO WE ARE

Senior Management Team



C. Dean Germano
Chief Executive Officer



Theresa Blanco
Chief Planning and
Development Officer



Dorothy Bratton
Deputy Chief
Medical Officer



Sherry Caldwell
Chief Financial Officer



Laura Dougan
Deputy Chief
Operations Officer



Charles Kitzman
Chief Information Officer



Doug McMullin, MD
Chief Medical Officer
2019-2022



Darrick Nelson, MD
Chief Medical Officer
2022



Brandon Thornock
Chief Operations Officer



Melissa Turley
Deputy Chief Human
Resource Officer

Medical Directors



Rhett Grover, DO
Medical Director
Urgent Care



Imran Khan, MD
Medical Director
PCN



**Pamela
Knickerbocker, DO**
Medical Director
Residency



Collin Lynn, MD
Medical Director
NP/PA Fellowship



Kyle Patton, MD
Medical Director
HOPE



**Franklin Pierce,
DDS**
Dental Director



Elaine Porter, MD
Medical Director
Shasta Lake



Melissa Tasista, DO
Medical Director
Family Practice



















**Carey Venglarcik,
MD**
Medical Director
Pediatrics



Joe Villalobos, MD
Medical Director
Enterprise
EIS Program Director

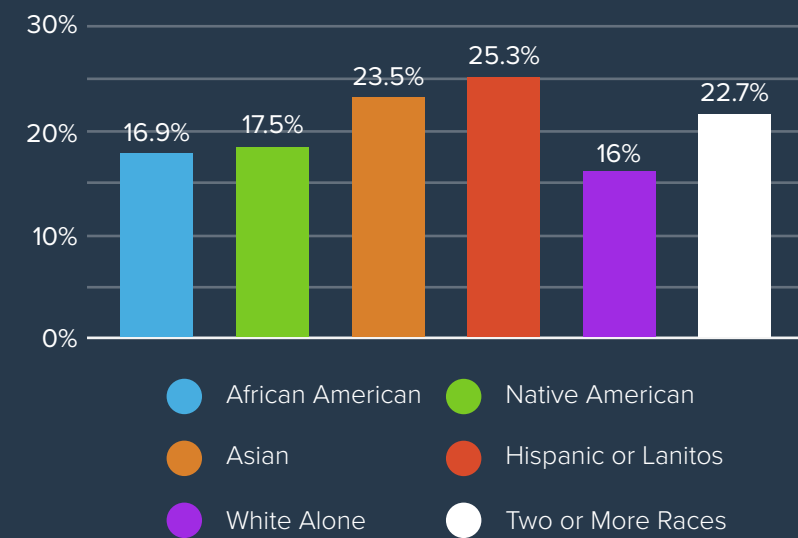
WHO WE ARE

Board of Directors

 Kerry Fasking Chair	 John Kenny Vice Chair	 Wendy Longwell Treasurer	 Margaret Beck Secretary	 Sandra Harp Consumer Member	 Dennis Harrison Consumer Member	 Joseph Melvin Consumer Member	 Mark Mitchelson Community and Provider Member
 Stephen Bell Consumer Member	 Amparo Buck Community Member	 Robert Folden Community and Provider Member	 Ray Hamby Consumer Member	 Dot Van Cleave Consumer Member	 Lori Goyne Ex Officio Member	 John Di Perry Emeritus Member	 Mike Mangas Community Member

SCHC has a primary service area of over 171,000 individuals according to Uniform Data Systems Mapper reports. In Shasta County, 17% of the general population lives below the poverty level, which is higher than the California state average of 12% and national average of 11%. For these individuals in Shasta county, 35% are below 200% of poverty.

Population Living Below 200% of Poverty



23% of children under the age of 18 live at or below 100% of the federal poverty level

17% of people 18 to 64 years old live in poverty

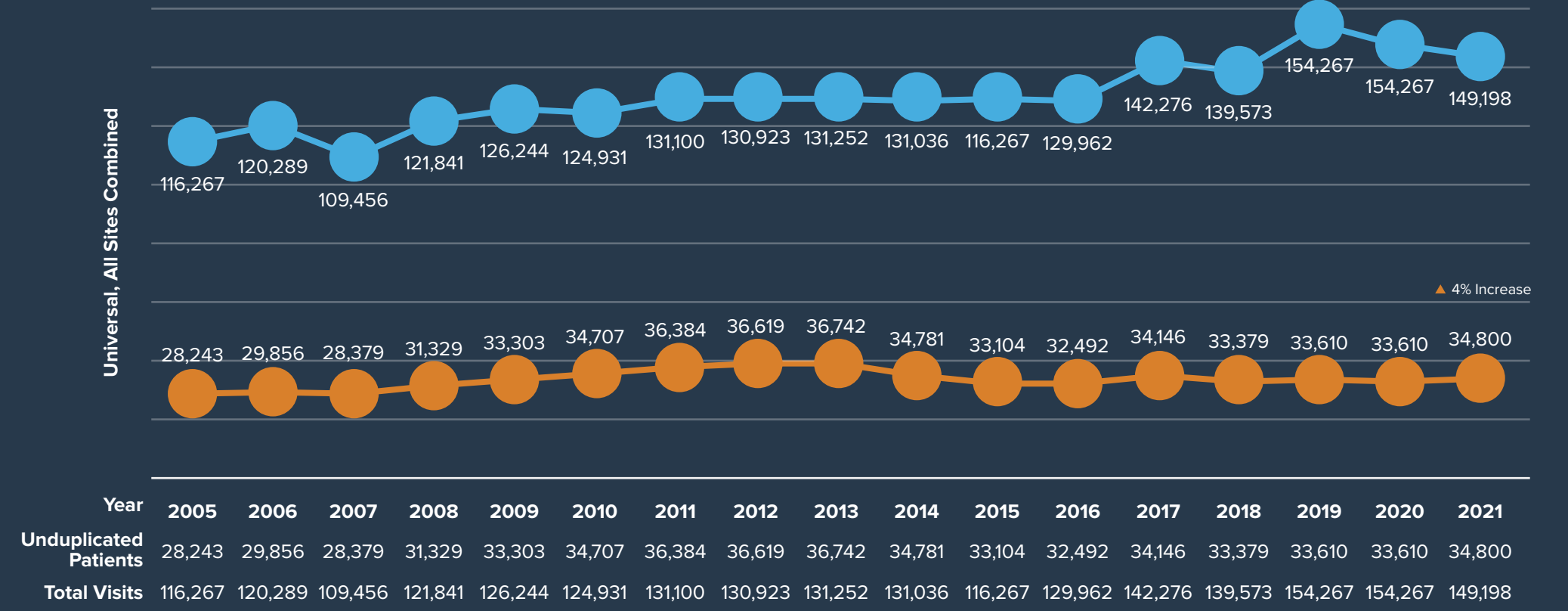
17% of seniors 65 years or over live in poverty

In 2021, SCHC treated 34,800 patients, an increase of 1,410 (4%) from 2020. Sixty-seven percent (23,381) of these patients were Medi-Cal patients. This is an increase from 2020 (21,282 Medi-Cal patients) and 2019 (21,441 Medi-Cal patients). The growth in the number of individuals eligible for Medi-Cal was facilitated by the expansion of the Medicaid program as a result of the Affordable Care Act (ACA) in 2014. Prior to the ACA, Shasta County had an uninsured rate near 25%. Today Shasta County estimates 7% of its residents are uninsured.

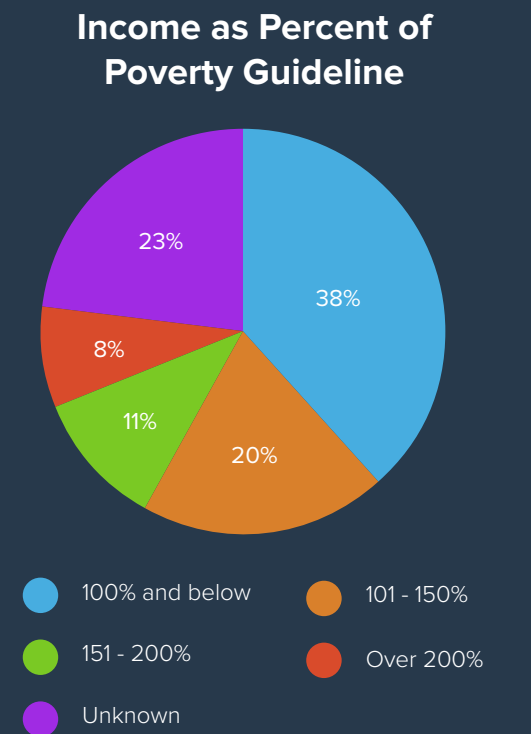
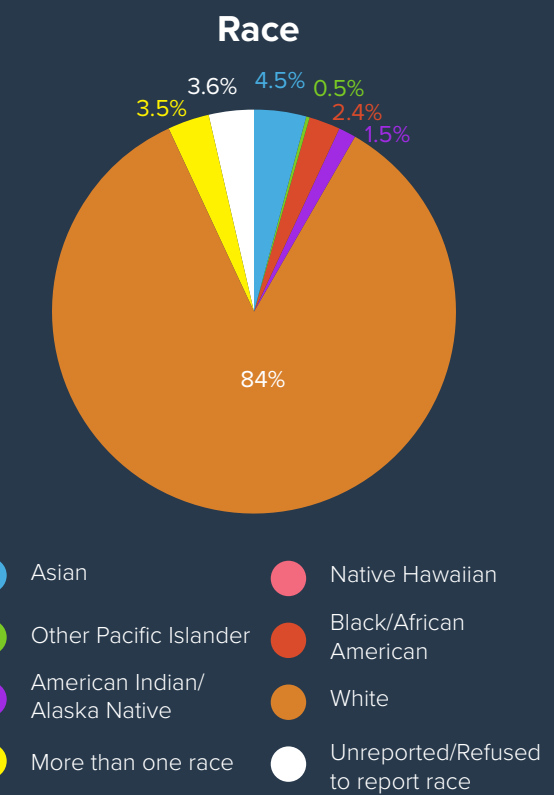
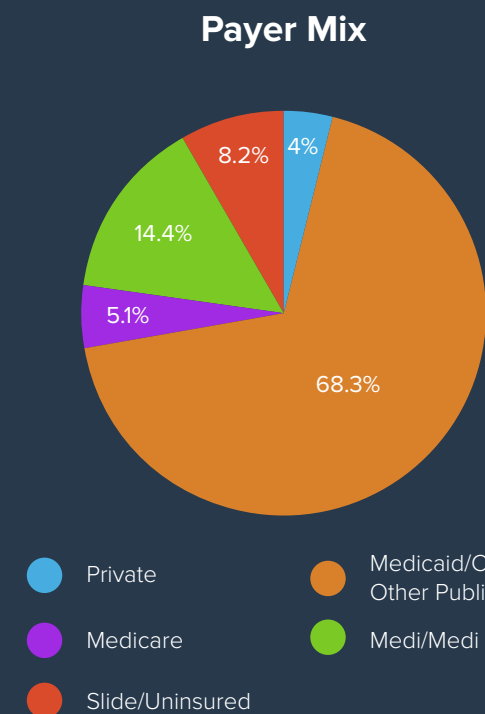
SCHC's patient population has a high level of acuity. This is evident by the number of dually eligible Medicare/Medi-Cal (Medi/Medi) patients. In 2021, SCHC saw 13% (4,370) Medi/Medi patients compared to 4% Medi/Medi patients for health centers nationwide. Shasta County continues to rank 56th in the overall death rate of the 58 California counties with an age adjusted rate of 910.1 (Crude rate of 1,285.4) based on the averages from 2017 to 2019.

SCHC had 149,198 patient visits in 2021. Homeless patient visits accounted for 24,481 of the total visits from 3,222 individuals. The total visit count since SCHC opened its doors in 1987 is well over 3 million. From 2005 to 2021 the count is 2,238,021.

Patients and Total Visits (2005-2021)



2021 Patient Demographics





ESSENTIAL SERVICES DURING THE COVID-19 PANDEMIC

In 2020, the world was forever changed by COVID-19. Containing and mitigating the spread and infection rate of the virus became of the utmost importance to all healthcare centers across the world. As of April 2022, in Shasta County alone, we've lost over 614 lives to this disease. An enormous challenge to the healthcare community, particularly in rural areas such as Shasta County, SCHC stepped up in a time of crisis. Frontline workers tirelessly and selflessly gave their time and energy, day in and day out, to care for our underserved. From our administrative workers and nurses to doctors and facilities staff, everyone at SCHC went above and beyond the call of duty to coordinate care for those in need. For that, we are truly thankful.

During the height of the pandemic, we continued to engage with the community across our service area. SCHC opened a drive-through COVID-19 testing site in partnership with Shasta County Public Health. When it became available, not only did we administer the vaccine, but we also launched a public awareness campaign to encourage those in the community to get the COVID-19 vaccine. "Vaccinate and Celebrate" quickly became our motto.

Our skilled and dedicated teams assessed, triaged, and tested patients. We also provided the anti-viral therapies at the height of need. We distributed N95 masks and OTC test kits to patients, staff, and community members. We conducted countless outreach and vaccine clinics in partnership with agencies representing minority populations. We continue to celebrate the great strides those in the healthcare community are making to protect and serve our loved ones.

To reduce COVID-19 exposures and find solutions for the workforce shortages we face while still increasing patient access, SCHC launched telephone and televideo visits. The tools developed during this period have become a valuable resource for our providers and patients despite the challenges we've faced in this rural area.

Shasta Community Health Dental was significantly impacted by the COVID-19 Pandemic. All the dental facilities were initially closed, with only minimal emergency services provided. During our closure, a

teledentistry program was established to allow patients to consult with a dentist. Upon reopening, numerous steps had to be taken to reduce the potential for exposure to COVID-19.

Dental procedures very often create aerosol. This aerosol can facilitate the spread of COVID-19, and a number of precautions had to be developed to reduce exposure. A Respiratory Protection Program was established to mitigate exposure to aerosol for patients and staff. All dental treatment personnel had to be fit tested to wear appropriate respirator masks.

A system of patient screening was established to prevent potentially infectious patients from entering our facilities. All operatories that would generate aerosol were sealed and periodically tested to determine they were effectively limiting the spread of aerosol. Protocols were established to stagger appointments to allow appropriate turnaround time for operatories to be cleared of aerosol and properly disinfected. Specialized devices were introduced to the dental operatories to collect aerosol and filter the air more effectively. The heightened precautions have also resulted in revamping how we use personal protective equipment. Many of these precautions are still in place today. Dentistry is exceptionally vulnerable to the spread of COVID-19 due to the nature of our aerosol dependent treatment. We continue to take every precaution to ensure the safety of our patients and our staff.

It's been incredible to witness the strength and agility of our teams. We are proud of our leadership and our work in the community. We are particularly grateful for the new and long-standing partnerships we have developed through this crisis.

SCHC will continue to strive to improve the health status within the communities it serves, particularly for those residents who are economically or otherwise disadvantaged. We will continue to work together cooperatively, recognizing the power of our combined efforts exceeds what we can accomplish individually. Always committed to quality and to adding value in every aspect of our work, we strive to exceed the expectations of our patients, staff, and community.

LOCATIONS

Shasta Community Health Center

1035 Placer Street, Redding, CA 96001
 Phone Medical: (530) 246-5710
 Fax: (530) 244-7846

Anderson Family Health & Dental Center

2965 East Street, Anderson, CA 96007
 Phone Medical: (530) 378-0486, Dental: (530) 365-3147 Ext. 3
 Fax: (530) 244-7846

Enterprise Family Health & Vision Center

3270 Churn Creek Road, Redding, CA 96002
 Phone (530) 229-5000
 Fax: (530) 244-7846

Primary Care Neuropsychiatry (PCN) and Specialty Center

980 Placer Street, Redding, CA 96001
 Phone (530) 246-5916
 Fax: (530) 244-7846

Shasta Community Health Dental Center

1400 Market Street, Suite 8103, Redding, CA 96001
 Phone (530) 246-5700
 Fax: (530) 244-7846

Shasta Lake Family Health and Dental Center

4215 Front Street, Shasta Lake City, CA 96019
 Phone Medical: (530) 276-9168, Dental: (530) 276-9129
 Fax: (530) 244-7846

Shasta Community Maternity Center

1900 Railroad Avenue, Redding, CA 96001
 Phone (530) 225-7480
 Fax: (530) 244-7846

Shasta Community Telemedicine and Training Center

1756 Continental Street, Redding, CA 96001
 Phone (530) 246-5818
 Fax: (530) 244-7846

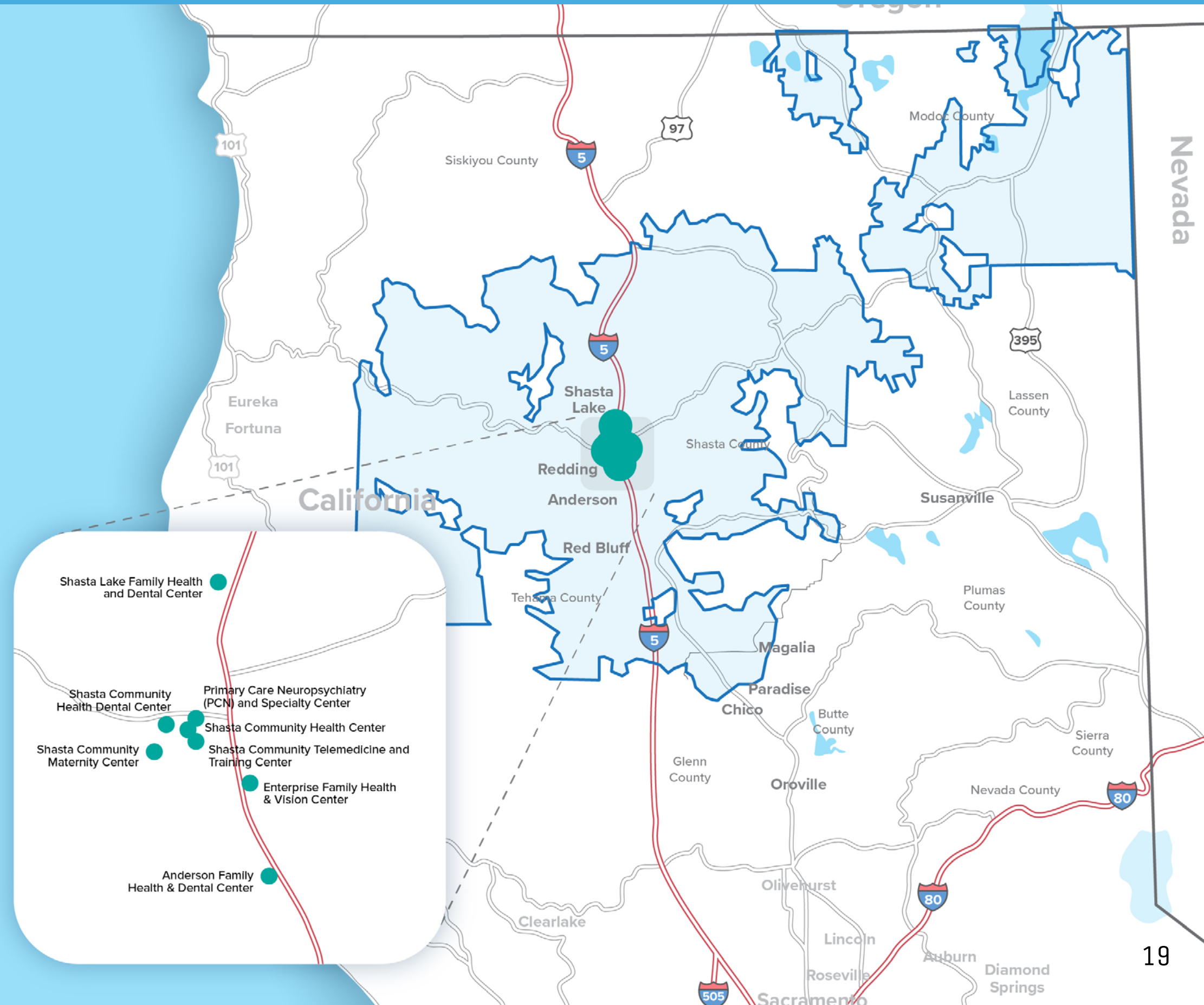
Shasta Community Health Center (SCHC) operates a Domestic Violence Forensic Medical Program, providing services at our local hospital, the Children's Legacy Center, and One Safe Place. In addition, we provide medical services for the youth in the Juvenile Rehabilitation Facility. To increase access for our homeless patients, we provide multiple entry points to care. SCHC has a primary health care clinic at the local Mission, robust street medicine services through our HOPE Program, and a Medical Respite Program located at the Hartman House.



HOPE

Health Outreach for People Everywhere (HOPE) is a mobile command center that delivers primary health services, essential for human wellness, to the most vulnerable citizens of our community.

Shasta Community Health Center's Primary Service Area



SERVICES

<ul style="list-style-type: none"> ● Family Medicine 	<ul style="list-style-type: none"> ● Outreach and Enrollment Services
<ul style="list-style-type: none"> Integrated Mental and Behavioral Health Integrated Substance Use Program Medically Assisted Therapy 	<ul style="list-style-type: none"> ● Case Management Services for Medically Fragile
<ul style="list-style-type: none"> ● Pediatrics 	<ul style="list-style-type: none"> ● Telemedicine
<ul style="list-style-type: none"> ● Maternity Services 	<ul style="list-style-type: none"> Adult Psychiatry Child and Adolescent Psychiatry Endocrinology Neurology Pediatric Neurology Pediatric Gastroenterology Pediatric Endocrinology Rheumatology
<ul style="list-style-type: none"> ● Women's Healthcare 	<ul style="list-style-type: none"> ● Specialty Care Clinics
<ul style="list-style-type: none"> ● Urgent Care 	<ul style="list-style-type: none"> Internal Medicine Hepatitis C Early Intervention Services (HIV/AIDS) General Surgery Gender Health Services Gastroenterology Podiatry Nephrology Rheumatology Allergy & Asthma Endocrinology Ophthalmology Pediatric Dermatology
<ul style="list-style-type: none"> ● Vision Care Services 	
<ul style="list-style-type: none"> ● Chiropractic Care 	
<ul style="list-style-type: none"> ● Pain Management Services 	
<ul style="list-style-type: none"> ● Healthcare for the Homeless 	
<ul style="list-style-type: none"> Permanent Supportive Housing Medical Respite Services 	
<ul style="list-style-type: none"> ● Nurse Practitioner/Physician Assistant Post Graduate Fellowship 	
<ul style="list-style-type: none"> ● Family Medicine Residency Program 	
<ul style="list-style-type: none"> ● Dental – Oral Health Services 	
<ul style="list-style-type: none"> ● Interpreter Services 	
<ul style="list-style-type: none"> ● Health Education Services 	

FUTURE-FORWARD



WOMEN'S, BABIES', AND CHILDREN'S CENTER

The construction of the Women's, Babies', and Children's Center will begin in 2022. This innovative, state-of-the-art center will sit across from our main health center campus and kitty-corner to our Primary Care Neuropsychiatry (PCN) and Specialty Center. The two-story, 31,400 square foot modern medical facility will increase capacity for maternity and integrate women's health and pediatric services. We will house 20 exam rooms on the first floor, and on the second floor, there will be 11 for a total of 31 exam rooms. Relocating these services to this central location will serve as a vital community hub for learning and teaching and provide easy access to primary care, urgent care, neuropsychiatry/specialty, and telehealth services. Our family medicine departments and the expanded women's health services will facilitate a smooth transition into early perinatal care. A link that continues to primary care and pediatrics after delivery.

ENSURING RESILIENCY IN THE NEW NORMAL

Shasta Community Health Center continues to build its operational and capital infrastructure to maximize our ability to help patients during extreme events such as wildfires and power interruptions.

Emergency Communication Capabilities

SCHC has complex emergency communication capabilities, from emergency text capabilities and automated phone messaging, to an emergency operations plan app, and even specially licensed ham radio operators. SCHC is well prepared for communications during an emergency. These systems have been tested through countless natural disasters including wildfires, heavy snow and rain storms, and even the COVID-19 pandemic.



Patient Data Security

With the increased threat of cybercrime, SCHC has developed guidance for responding to IT disasters and other security incidents. The organization requires annual cybersecurity training and does monthly simulated phishing attacks to keep staff keen on attack methods. We have invested in protective layers of security to ensure we have the greatest security available of our patients' health information. If an incident occurs despite our precautionary measures there are systems in place that will allow us to serve our patients and community. SCHC backs up data daily, has a disaster recovery plan, and has an emergency mode operation plan. Regular testing of contingency plan policies to discover potential flaws in the plan to allow for corrections.

Capital Investments

During the Carr Fire, increased natural disasters and power safety shut offs, SCHC quickly learned that alternative power sources are a must have at our rural health centers. We purchased two mobile generators for our satellite clinics in 2019. We also have designed secondary and tertiary internet connectivity solutions in the event of loss of primary connectivity due to power outages.

Community Partners

Shasta Community Health Center and the HOPE Team provided medical care to evacuations centers during the Carr Fire. Medical Teams cared for individuals with numerous acute and chronic conditions in a time when they were displaced from their homes and unable to access regular care. We worked with our local Red Cross and other like-minded organizations to bridge the gap in care created by this fire until additional medical assistance could be sent to our area.



FAMILY MEDICINE RESIDENCY CENTER



Debra Lupeika, MD

Family Medicine Residency Program Director



Amanda Mooneyham, MD, MPH

Associate Residency Program Director and OB Director

Shasta Community Health Center (SCHC) sponsors an accredited Rural Training Program in Family Medicine affiliated with the University of California at Davis. The Family Medicine Residency is a full-service training program that teaches residents full-spectrum family medicine in a small community with an underserved population, and provides strong exposure to obstetrics, pediatrics, procedures, homeless and community medicine. SCHC residents work closely with the Mercy Redding Family Practice Residency Program, rotating on inpatient services and sharing call. Outpatient continuity clinics are done at SCHC sites. Our focus is the underserved population. One of the highlights of our program is that we have a community medicine and outreach rotation, including a rotation in street medicine where our medical residents enter encampments to treat patients.

SCHC Family Medicine Residency Center is a 4-4-4 training program. The center works closely with Mercy Hospital, which offers a 6-6-6 training program. Both SCHC and our Mercy partners are affiliated with the COMPADRE program. COMPADRE is a robust collaboration between UC Davis and Oregon Health & Science University that addresses the persistent physician shortages in underserved communities. The aim is to transform the physician workforce by training physicians who are better prepared, more equitably distributed across the region, and who are deeply connected to underserved communities.

We offer training in a wide variety of areas, giving our residents a full range of experiences before heading off on their own. From pain management and palliative care rotations to training on Buprenorphine where residents get their X-Waivers, we prepare residents for what it takes to be caring, dedicated health care providers. We have point-of-care ultrasound and a strong psychiatric program. Residents are trained on the social determinants of health in our program, and understand how this can impact patient care.

Our goal is to train full-spectrum family practice physicians to practice in a community health center environment serving the otherwise medically underserved. Every resident must complete a quality improvement project while at SCHC and we encourage advocacy at the federal, state, and local levels.

DENTAL SERVICES



Franklin Pierce, DDS

Dental Director



Cheryl Russo, RDH

Associate Dental Director

Shasta Community Health Center (SCHC) offers dental services at the Anderson Family Health & Dental Center, the Shasta Community Health Dental Center in Redding, and the Shasta Lake Family Health and Dental Center. Dental services include fillings, crowns, bridges, partial and full dentures, extractions, root canals, and minor oral surgery within our scope of expertise.

To increase the quality of care and patient access and to build a local workforce pathway of trained dental providers, Shasta Community Health Center is involved in many programs. SCHC has worked with the local agencies and the Northern California Dental Society to help train and develop future dental assistants.

SCHC helped to establish the Shasta College Dental Hygiene Program. Our Redding facility is located in the Shasta College Annex, where the Shasta College Hygiene program is located. SCHC provides oversight and supervision for the hygiene school, where education and oral health services are provided. In addition, we periodically provide clinical work experiences for the dental hygiene school.

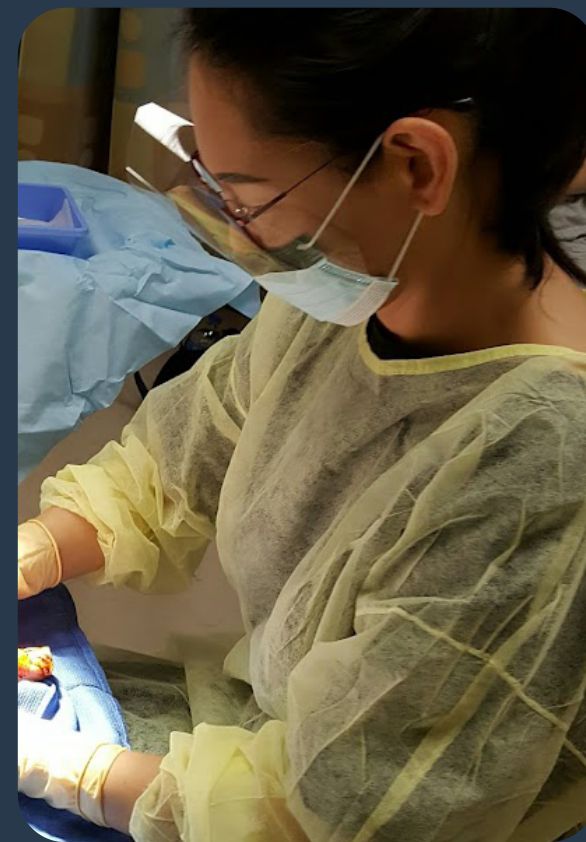
SCHC also has maintained a dental externship program with several dental schools, including the University of California, San Francisco, School of Dentistry, and the Western University of Health Sciences Dental School. Senior dental students can sign up for a multi-week rotation to work with our dentists. These rotations happen almost every month throughout the year and are coordinated by the dental schools for their students.

All three locations of Shasta Community Health Dental Centers are fully accredited by the Committee of Dental Accreditation to provide post-graduate dental education through NYU/Langone Advanced Education in General Dentistry residency program. Each year we strive to have three, one-year residents start the program in July.

PRIMARY CARE FELLOWSHIP AND PATHWAY TO PRACTICE



Robert Gamboe,
PA-C
Program Director



NP/PA Two Year Post Graduate Fellowship Program and “Pathway to Practice” Fellowship

Shasta Community Health Center’s NP/PA Post Graduate Primary Care Fellowship Program is a full-time, two-year program specifically designed for newly graduated and licensed NPs and PAs who desire additional training in the area of primary care, mentorship from seasoned clinicians, as well as experience providing healthcare to a diverse patient population within the community health care clinic setting.

Our goal is to create a positive and structured approach to the new graduate’s first clinical practice. This paid fellowship program is designed to help with the transition from student to provider by offering: (a) exposure to various specialties through rotations, (b) thought-provoking, weekly didactic programs, (c) experience leading a clinical team, (d) practice presenting difficult cases to peers, (e) and education on the broad range of services and skills necessary to be successful in treating the underserved.

As fully licensed clinicians, our fellows have independent clinics each week and work in a team-based model with their mentors. These clinics, along with specialty rotations, are always precepted by physicians, NPs, and PAs who are dedicated to SCHC’s mission. Procedure clinics include incision and drainage of skin lesions, simple skin biopsy techniques and suturing, laceration repair, IUD and Nexplanon placement, and orthopedic and therapeutic injections. Clinical rotations include pediatrics, urgent care, women’s health, and telemedicine.

Our fellows also work directly with the homeless population, utilizing the SCHC HOPE Van, which is equipped with two exam rooms that may be used for medical treatment. A huge part of our mission is to provide quality primary medical and mental healthcare services to the medically underserved populations of our community, and we encourage our fellows to truly live that mission.

In the second year of our fellowship, fellows begin their “Pathway to Practice” which includes a clinical team made up of an NP/PA, nurse, and other support staff. This allows the fellows to perform as full-time clinicians while still having the support of the fellowship team as needed. In addition, advanced didactics will focus more on practice management and the transition to full-time practice as a team leader.

To be considered for the program, applicants must have a Masters in Nurse Practitioner or Physician Assistant studies from an accredited institution. PA candidates need to be NCCPA certified and licensed to practice in the State of California. Similarly, NP candidates should be certified by either the AANP or ANCC licensing board as well as licensed to practice in the State of California. In addition to meeting all entry requirements, applicants will have a strong desire to learn the skills necessary to practice primary care within the community health clinic setting and treat the underserved populations of our community.

AWARDS & RECOGNITIONS

Striving for the Best Patient Experience and Outcomes

“

[Shasta Community Health Center] is the best place, with the best doctors, nurses and staff, and all the best medical services for your best health. You deserve the best healthy life, Shasta Community Health [Center] treats you the best.

★★★★★

Darla L., Shasta County

“

I have loved my experiences at SCHC. I'm grateful for good care, for practitioners who take the time to listen and who are present with me. They have helped me dramatically through the most intense health season of my life. I know they are [there] for me, and that is priceless.

★★★★★

Shannon S., Shasta County

“

[SCHC] reflects a standard of excellence in professional health care second to none. Their signature is efficient systems and thorough service with patient empathy and care. Staff are well trained, friendly and thoughtfully informed. They are family and have learned well the art of asking the right questions.

★★★★★

Robert H., Shasta County



Patient Center Medical Home Recognized Practice



HRSA Access Enhancer 2018



HRSA Health Disparities Reducer 2018



HRSA Advancing Hit for Quality 2018



HRSA Advancing Hit for Quality 2019



HRSA Advancing Hit for Quality 2020



HRSA Advancing HIT for Quality 2021



National Health Service Corps Site 2022



Patient-Centered Medical Home



HRSA COVID-19 Data Reporter



THANK YOU FOR YOUR SUPPORT

As a result of your partnership, Shasta Community Health Center is stronger, more capable, and more trusted than ever before.

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